All orders are held until payments are processed. We are not responsible for any product once it leaves our facility.

Allergy warning we are NOT an allergen-free facility.

You are responsible for everything we are responsible for nothing. You the buyer should know whether or not you or the people you serve our products to are able or not able to consume specific foods. Baked goods are not dietary foods. We are not responsible for the amount you consume ever nor the effect they have on the human body example: weight gain, high blood sugar, and so on. You are fully responsible for yourself and those whom you provide our products to.

Coupons- Only one coupon or discount etc. allowed per purchase. Also, they can not carry over or accumulate.

generated sale, coupon, discount, etc. codes can be used only 1 time only. We reserve the right to change pricing, fees, club memberships, etc. without notice to keep up with the economy.

NONREFUNDABLE DEPOSITS. Some orders require a nonrefundable deposit usually 50% of the balance owed but can change. The deposit is to hold your place on the agreed schedule. If the non-refundable deposit isn't paid on time according to the agreement between us and the customer we automatically make that date available for another possible customer.

If the non-refundable deposit is paid and the product doesn't get picked up or the customer isn't at the location provided to us we reserve the right to not return the non-refundable deposit.

We do try to work with our customers as best we can but we will not refund any currency once the product leaves out property or our person. Once you have your product you are 100% fully responsible for it and those who consume the products. Our facility contains many allergy products though we do clean and sanitize accordingly. Many products melt in warm or hot weather we recommend our products to be placed in a cool dry place before serving unless the product is meant to be hot. The customer is responsible for keeping the products they receive from us in a cool dry place. We will not replace or refund melted products.

No show no call. If we make any order and the customer isn't at the location they gave or doesn't show up or doesn't call to let us know of a later time not date to pick up during business hours we will add them to the (Do not accept orders list). Once on this list, we will never make or accept orders from that customer.